

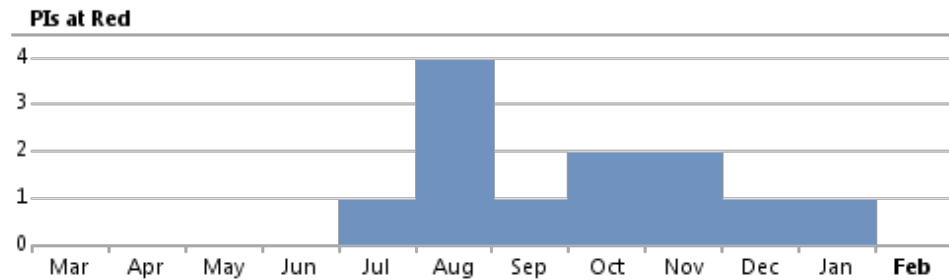
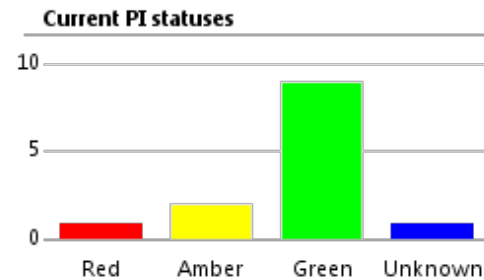
## Essential Reference Paper B - Executive

**1** PIs at Red

**2** PIs at Amber

**9** PIs at Green

**13** Total number of PIs



Best Performing (PIs)	Value	Target	Gauge
EHPI 6.9 Turnaround of NTO Representations. (MINI...	12 days	21 days	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	1.41 da...	2.00 da...	
EHPI 2.2 Waste: missed collections per 100,000 collec...	24.71	46.00	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	12 days	14 days	
EHPI 157a Processing of planning applications: Majo...	67.00%	60.00%	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	91.4%	83.0%	
EHPI 157c Processing of planning applications: Othe...	96.00%	90.00%	
EHPI 157b Processing of planning applications: Min...	83.00%	80.00%	
EHPI 10.2 Council tax collection, % of current year lia...	91.5%	91.8%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	97.10%	98.50%	
EHPI 12c Total number of sickness absence days per ...	0.57 da...	0.54 da...	
EHPI 181 Time taken to process Housing Benefit new...	13.7 da...	10 days	
EHPI 192 Percentage of household waste sent for re...	51.70%		

Deteriorating (PIs)	Value	Target	History
EHPI 12c Total number of sickness absence days per ...	0.57 da...	0.54 da...	
EHPI 157b Processing of planning applications: Min...	83.00%	80.00%	
EHPI 192 Percentage of household waste sent for re...	51.70%		
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	97.10%	98.50%	

Improving (PIs)	Value	Target	History
EHPI 6.9 Turnaround of NTO Representations. (MINI...	12 days	21 days	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	12 days	14 days	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	1.41 da...	2.00 da...	
EHPI 10.2 Council tax collection, % of current year lia...	91.5%	91.8%	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	91.4%	83.0%	
EHPI 157c Processing of planning applications: Othe...	96.00%	90.00%	
EHPI 2.2 Waste: missed collections per 100,000 collec...	24.71	46.00	
EHPI 181 Time taken to process Housing Benefit new...	13.7 da...	10 days	